

Board of Directors (Public)

Item 2.6a

Subject: LHCH Monthly Staffing for Reporting Period for June 2019
Date of meeting 30th July 2019
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Presented by: Sue Pemberton, Executive Director of Nursing & Quality
Purpose of Report For Noting

BAF Ref	1.1, 1.2
Impact on BAF	None

1. Executive Summary

The National Quality Board (NQB) publication Supporting NHS providers to deliver the right staff, with the right skills, in the right place at the right time: Safe, sustainable and productive staffing (2016) outlines the expectations and framework within which decisions on safe and sustainable staffing should be made to support the delivery of safe, effective, caring, responsive and well-led care on a sustainable basis. It builds on National Institute for Health and Care Excellence (NICE) guidelines on safe staffing for nursing in adult inpatient wards, and is informed by NICE's comprehensive evidence reviews of research, and subsequent evidence reviews focusing specifically on staffing levels and outcomes, flexible staffing and shift work. The need to consider the wider multidisciplinary team when looking at the size and composition of staff for any setting is highlighted as important within these documents.

The nursing establishment is defined as the number of registered nurses and healthcare assistants who work in a particular ward, department or team. Decision-making to ensure safe and sustainable staffing must follow a clear and logical process that takes account of the wider multidisciplinary team. Although registered nurses and healthcare assistants (HCAs) provide a significant proportion of direct care, other groups to consider include:

- Medical staff
- AHPs
- Pharmacists
- Advanced clinical practitioners
- Volunteers

The Model Hospital dashboard makes it possible to compare with peers using CHPPD and the Trust is awaiting this to be populated fully to allow for benchmarking. Finding peers that are close comparators is important as aspects such as patient acuity, dependency, turnover and ward support staff will differ. While NICE guidance identified evidence of "increased risk of harm associated with a registered nurse caring for more than 8 patients during the day shifts", it clearly stated there is "no single nursing staff-to-patient ratio that can be applied across all acute adult inpatient wards". NHSI state that they have found no new evidence to inform a change to

this statement (NHS Improvement Evidence Review One 2016). This report details planned and actual nurse staffing levels for the month of June 2019, including any red flag concerns. All shifts, were reported as safe during the month.

2. Exceptions

All planned staffing for nursing in LHCH is assessed as required for the ward to run at full capacity, if capacity is reduced then the planned staffing changes accordingly. In June 2019;

- Oak ward, on 4 shifts did not achieve agreed staffing levels, ward remained safe
- Elm ward has seen increased acuity of patients in June and as such, has required increased levels of HCA cover, all shifts were reported as safe.
- There were no red flags on CCU. Some shifts were an RN short but staff were supported by the band 7 Education Lead where possible. All shifts were reported as safe.
- Maple Suite staffing was much improved for June, with several new RNs and Associate Nurses out of their supernumerary period.
- There were several shifts on Cherry ward with only 1 RN, however all of these shifts were supported by an RN working flexibly from Maple Suite. No red flags were reported and all shifts were reported as safe.
- Occupancy on HDU remains low and staffing levels have been reduced to reflect this. Some shifts did not require HCA support as a result.

3. Summary

All shifts have been reported as safe. Each day a review of staffing takes place Trust wide to ensure that all patients can be cared for safely. This does, however, result in staff moves on occasion to manage risk and to provide additional support for areas where acuity of patients is higher. A new ward manager weekend rota commenced in June with a ward manager working each weekend to support the hospital co-ordinator in ensuring safe staffing across all areas.

4. Recommendations

The Board of Directors are requested to:

- Receive assurance related to nurse staffing for in-patient wards, as per national directives, noting actions being taken to ensure patient safety and quality of care are maintained.
- Receive assurance that staffing is appropriate and is flexed according to patient need and patient safety risk assessments, following escalation processes.
- Receive monthly reports of staffing at all planned board meetings.
- Receive the Care hours per patient day (CHPPD) data

Appendix 3

Introduction to Care Hours per patient Day (CHPPD)

One of the obstacles to eliminating unwarranted variation in nursing and care staff deployment across the NHS provider sector has been the absence of a single means of recording and reporting deployment. Conventional units of measurement that have been developed previously have informed the evidence base for staffing models, – such as reporting staff complements using WTEs, skill-mix or patient to staff ratios at a point in time, but it is recognised by Nurse leaders may not reflect varying staff allocation across the day or include the wider multidisciplinary team. Also, because of the different ways of recording this data, no consistent way of interpreting productivity and efficiency is straightforward nor comparable between organisations.

To provide a single consistent way of recording and reporting deployment of staff working on inpatient wards/units we developed, tested and adopted Care Hours per Patient Day (CHPPD).

- CHPPD is calculated by adding the hours of registered nurses to the hours of healthcare support workers and dividing the total by every 24 hours of in-patient admissions (or approximating 24 patient hours by counts of patients at midnight)
- CHPPD reports split out registered nurses and healthcare support workers to ensure skill mix and care needs are met. (The system calculates this automatically)

Only complete sites your organisation is accountable for				Day				Night				Day		Night			Care Hours Per Patient Day (CHPPD)			
Hospital Site Details		Ward name	Main 2 Specialties on each ward		Registered midwives/nurses		Care Staff		Registered midwives/nurses		Care Staff		Average fill rate - registered nurses/ midwives (%)	Average fill rate - care staff (%)	Average fill rate - registered nurses/ midwives (%)	Average fill rate - care staff (%)	Cumulative count over the month of patients at 23:59 each day	Registered midwives/ nurses	Care Staff	Overall
Site code *The Site code is automatically populated when a Site name is selected	Hospital Site name		Specialty 1	Specialty 2	Total monthly planned staff hours	Total monthly actual staff hours	Total monthly planned staff hours	Total monthly actual staff hours	Total monthly planned staff hours	Total monthly actual staff hours	Total monthly planned staff hours	Total monthly actual staff hours								
RBQHQ	HEART AND CHEST HOSPITAL NHS TRUST H	Cedar	170 - CARDIOTHORACIC SURGERY		2700	2332.5	1575	1740	1125	1050	843.75	759.375	86.4%	110.5%	93.3%	90.0%	830	4.1	3.0	7.1
RBQHQ	HEART AND CHEST HOSPITAL NHS TRUST H	Elm	170 - CARDIOTHORACIC SURGERY		1800	1560	1125	1365	843.75	825	562.5	618.75	86.7%	121.3%	97.8%	110.0%	547	4.4	3.6	8.0
RBQHQ	HEART AND CHEST HOSPITAL NHS TRUST H	Oak	170 - CARDIOTHORACIC SURGERY		1350	1215	1800	1492.5	843.75	656.25	562.5	525	90.0%	82.9%	77.8%	93.3%	454	4.1	4.4	8.6
RBQHQ	HEART AND CHEST HOSPITAL NHS TRUST H	Critical Care	192 - CRITICAL CARE MEDICINE	170 - CARDIOTHORACIC SURGERY	12622	12645	1350	1455	8792	8802	960	1099	100.2%	107.8%	100.1%	114.5%	796	26.9	3.2	30.2
RBQHQ	HEART AND CHEST HOSPITAL NHS TRUST H	HDU	170 - CARDIOTHORACIC SURGERY	192 - CRITICAL CARE MEDICINE	105	105	30	30	43	43	0	0	100.0%	100.0%	100.0%	-	8	18.5	3.8	22.3
RBQHQ	HEART AND CHEST HOSPITAL NHS TRUST H	Birch	320 - CARDIOLOGY	340 - RESPIRATORY MEDICINE	2700	2542.5	2025	1582.5	1125	1106.25	562.5	553.125	94.2%	78.1%	98.3%	98.3%	1058	3.4	2.0	5.5
RBQHQ	HEART AND CHEST HOSPITAL NHS TRUST H	Cherry	340 - RESPIRATORY MEDICINE	300 - GENERAL MEDICINE	900	757.5	675	570	562.5	375	281.25	262.5	84.2%	84.4%	66.7%	93.3%	256	4.4	3.3	7.7
RBQHQ	HEART AND CHEST HOSPITAL NHS TRUST H	Maple	340 - RESPIRATORY MEDICINE	300 - GENERAL MEDICINE	900	892.5	900	600	562.5	543.75	281.25	262.5	99.2%	66.7%	96.7%	93.3%	303	4.7	2.8	7.6
RBQHQ	HEART AND CHEST HOSPITAL NHS TRUST H	CCU	320 - CARDIOLOGY		2925	2782.5	675	592.5	1968.75	1725	281.25	215.625	95.1%	87.8%	87.6%	76.7%	230	19.6	3.5	23.1